

## Privacy Policy/SMS Terms & Condition

Terre Haute Housing Authority (THHA) is a public housing agency based in Terre Haute, Indiana. Our website [www.terrehautehousing.org](http://www.terrehautehousing.org) is an information and communication technology that informs the public about THHA's mission and activities.

### Anonymous Access

You can visit our website home page and browse specific areas of our site without disclosing personal data. THHA's website does not share any information with third party Web service providers. However, THHA makes no claim regarding, and is not responsible for, the privacy practices or the content of websites to which our website is linked.

### Collection of Information

We do not automatically log personal data nor do we link information automatically logged by other means with personal data of other individuals.

### Information Collection, Purpose Specification, Third Parties

We do not collect information about our visitors from other sources, such as private organizations, public records or institutions. Therefore, we do not share data with third parties. Terre Haute Housing Authority reserves all rights to make amendments to this privacy policy.

SMS consent and phone numbers collected for SMS communication purposes will not be share with any 3<sup>rd</sup> party or affiliate for marketing purposes.

### Short Message Service (SMS) Consent Communication/SMS Terms & Condition:

1. The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2. Types of SMS Communications:

If you have consented to receive text messages from THHA you may receive messages related to the following:

Example: "Hello, this is a friendly reminder of your upcoming appointment with [Name] at [Location] on [Date] at [Time]. You can reply STOP to opt out of SMS messaging from THHA at any time."

3. SMS Message Frequency:

Message frequency may vary depending on the type of communication. For example, you may receive up to two (2) SMS messages per week related to your conversational.

4. Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5. SMS Opt-In Method:

You may opt-in to receive SMS messages from THHA by filling out an online form.

6. SMS Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly at 812-232-1381 to request removal from our messaging list.

7. SMS Help:

If you are experiencing any issues, you can reply with the keyword HELP. You may also call 812232-1381 to request assistance.

SMS Additional Options:

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our form.

8. SMS Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our Privacy Policy/SMS Terms & Condition page.
- Message frequency may be vary

Terms of Use/Disclaimer

Terre Haute Housing Authority neither warrants nor makes any representations as to the quality, content, accuracy, or completeness of the information, text, graphics, links and other items contained on this Web Site or any content referenced or provided herein. Such materials have been compiled from a variety of sources, and are subject to change without notice from Terre Haute Housing Authority.

By accessing this Web Site, you are agreeing to be bound by these Terms of Use and Disclaimer. If you do not accept the Terms of Use and Disclaimer stated herein, do not use the Web Site. THHA may revise this Disclaimer and its Terms of Use at any time by updating this posting. You should visit this page periodically to review the Terms of Use and Disclaimer because they are binding on you.

The materials and services contained in this web site are provided "as is" without any representations, warranties or conditions of any kind, express or implied, including, without limitation, implied warranties or conditions of fitness for a particular purpose or use, or noninfringement. Further, no representations or warranties are made concerning the accuracy, completeness, timeliness or reliability of the materials or services, or of any information contained in any site linked to this web site. THHA does not warrant or guarantee uninterrupted access to the web site, any site linked to this web site or to the availability of internet e-mail links provided on the web site. In no event shall THHA, its officers, affiliates, agents, licensors, employees or internet service provider(s) (collectively "its representatives") be liable to you or any third party for any direct, indirect, incidental, special or consequential damages whatsoever, including but not limited to lost revenue, lost or damaged data or other commercial or economic loss, whether based in contract, tort (including negligence) or any other theory of liability. The foregoing limitation shall apply even if THHA or its representatives have been advised or should have known of the possibility of such damage.